

Doing Business with ConvaTec Group

ConvaTec is a developer, manufacturer and marketer of innovative medical products focused on therapies for chronic conditions. Its four franchises provide products used for advanced chronic and acute wound care, ostomy care, continence and critical care and infusion devices used in the treatment of diabetes and other conditions.

Total revenues over \$1.8 bio 2019 Organic growth rate 2.3% Leading positions across key markets



Advanced Wound Care

Advanced wound care solutions for patients with hard to heal wounds caused by diabetes and other conditions



Ostomy Care

Chronic care products serving patients with ostomies arising from colorectal malignancies and inflammatory bowel diseases



Continence & Critical Care

Products serving patients with chronic urinary or fecal continence conditions



Infusion Care

Serves diabetes patients dependent on insulin delivery

Supplier Requirements

Code of Conduct and forms

ConvaTec require all new Suppliers to comply with its Code of Conduct before any engagement

Payment Terms

ConvaTec standard payment terms are 60 days from invoice

Requests

All new accounts, amendments and unblocking of ConvaTec Suppliers can only be requested by an employee of ConvaTec

2019 financial highlights

Constant currency revenue growth +2.4% Adj. EBIT margin of 19.4%

Group Strategic Sourcing

Contacts Details:

Americas:

Indirect.sourcing@convatec.com APAC and FMFA:

sourcing@convatec.com

No PO No Pay Policy

Unless there is a specific agreement in writing, all Supplier invoices will be rejected if they do not contain a valid PO number.

Ethical Trading

ConvaTec's supply chain shall follow our Code of Ethics by agreeing to the 'Supplier Code of Conduct' (with this notice).

- ConvaTec's policy on kickbacks, bribes and all improper payments shall be that ConvaTec will NOT provide them, offer them, accept them, nor tolerate those that do.
- Business Courtesies and hospitality shall strictly comply with the provisions of applicable industry codes, such as - the AdvaMed Code for the U.S and the Eucomed Code for
- All third parties shall observe all applicable laws, ConvaTec's Code of Ethics and Business Conduct, and the Suppliers Code of Conduct.



Invoicing procedures

- All invoices must quote a valid printed PO number.
- The bill-to entity \underline{and} unit of measure must match our purchase order; if not, please contact your buyer.
- Single page invoices received by email at Supplierinvoices@convatec.com in PDF or TIF format will be processed fastest.
- We utilize OCR for invoice processing so require good quality printed invoices in PDF or TIF format. Word and Excel documents will be rejected.
- Postal invoices can be sent to: CVT Business Services Unipessoal, Lda Apartado 003805 EC Santa Marta - Lisboa 1151-801 Lisboa

Contact information

The main email address for invoices is: Supplierinvoices@convatec.com - this should be used for fastest processing

Local mailboxes: Australia Unomedical A/S

Nordic **Poland** Slovakia

For support, contact AccountsPayable@convatec.com or the local country number found at: http://supplierlink.convatec.com/

